

QUALITY POLICY

The ever increasing competitiveness of the market, the continuous search for increasingly high-tech products and services at the lowest possible prices, the continuous improvement of the organizational system, of products and processes, the continuous need to satisfy the exigencies of customer in respect of measurable targets, are the key business motivations and urges to be taken in consideration for the near future.

In order to face up to the market with an ever increasing competitiveness, to anticipate the competitors and to act according to a rationale based on well-founded rules and backgrounds, BONGIOANNI MACCHINE manages and controls its own processes according to the requirements of the standard

UNI EN ISO 9001:2015

BONGIOANNI MACCHINE intends to pursue other major objectives related to the Quality Management System, and in particular:

- Comply with all **MANDATORY, CONTRACTUAL and LEGISLATIVE** requirements
- Increase the global efficiency level of the company, with a constant and ever-increasing action on the Company's **MANAGEMENT of PROCESSES**, by eliminating or reducing possible inefficiencies
- Increase the Company's total turnover, by expanding the Customer Base
- Improve the Company's flow of information
- Create and foster the team spirit by enhancing the **EMPLOYEE LOYALTY**
- Keep on weighing the need for training of the whole staff, in order to make the resources more motivated and highly qualified, thus increasing the interest towards the Company, The Customers and all the parties involved
- Maximize the interaction with the Supplier Base, in order to reach a partnership-type business relationship
- To excel in the satisfaction of customers and of all the parties involved, by increasing the level of the services provided, in terms of **QUALITY – TIMES & COSTS**
- To **IMPROVE** continuously and constantly the **QUALITY MANAGEMENT SYSTEM** in order to make the company more and more efficient and performing in the framework it works within

The Management

